

Students Grievance Redressal Committee SGRC (UGC)

Objectives:

To provide opportunities for redressal of students' grievance and a mechanism thereto a Student Grievance Redressal Committee has been constituted with the following composition :-

Sl. No.	Name	Capacity	Mobile Number
1.	Dr. Ramesh Kumar Goyal, Dean, CoH	Chairman	+91-9416397529
2.	Dr. Ranjan Gupta, Prof.	Member	+91-9467012672
3.	Dr. Suredner Singh, Assoc. Prof.	Member	+91-9416607750
4.	Dr. Pradeep Kumar Singh, Assoc. Prof.	Member	+91-7006754816
5.	Dr. Ajay Singh, Asstt. Prof	Member	+91-9813486046
06	A representative from among students (To be nominated by Dean, CoH)	Special Invitee	

Composition and Modus-Operandi

- A complaint from an aggrieved student relating to the institution shall be addressed to the Chairperson, Students' Grievance Redressal Committee (SGRC).
- Any student aggrieved by the decision of the Students' Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

Ombudsperson:

- S.P. Goyal, Retired Professor
- Contact number: +91-9416267104
- Email-ID: 58spgoyal@gmail.com

Functions of Ombudsperson:

- The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations.

- While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
- The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
- The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

Click here to download Student Grievance Redressal form (UGC) link ([click here](#))